



Volunteer Role Description

- Title:** Front of House/Retail
- Report to:** Site Director
- The Organisation:** Murton Park is a 16-acre site in Murton on the eastern outskirts of York.

It is home to a Museum dedicated to the history of farming in Yorkshire, a collection of replica historic buildings used as classrooms in school term time, a nature trail, children's outdoor play and a variety of livestock.
- Key tasks:** Volunteers will work alongside the administrative officer assisting in the following: -
- Welcoming visitors
 - Selling admissions and gifts
 - Visitor orientation
 - Answering general enquiries about the site
 - Walking the site to ensure that visitors are enjoying their day safely
- What's in it for you?** A chance to interact with visitors and ensure that their day at Murton Park is enjoyable. This is an ideal opportunity for someone who enjoys working with the public and in a team environment.
- Why we want you:** Volunteers are an essential part of Murton Park. Without the commitment and enthusiasm shown by volunteers, it would not be possible to achieve many of our aims and objectives. This post is an opportunity to share your skills, learn new ones, meet new people and contribute towards the long-term development of Murton Park.
- Candidate specification:**
- Enjoy working with the public.
 - Good customer service skills
 - Interest in heritage and/or museums
- Support & training:** All necessary training and background information needed to fulfil the role will be provided.